



**United Way
of Bradley County**

October 16, 2009

Mr. Andy Williams
Ed Jacobs and Associates
P.O. Box 1395
Cleveland, TN 37364

Dear Andy:

We have been working with Ed Jacobs and Associates for many years with our medical insurance. We have a very small group which often makes it difficult to find a carrier that will cover us and we appreciate the effort that has gone into this process. The service and cooperation have been outstanding.

We appreciate the service we receive and enjoy working with all the staff.

Sincerely,

Brenda D. Abel
President and CEO