



717 South Lee Hwy
Cleveland, TN 37311

Precision Auto Body

October 2, 2009

To Whom It May Concern:

It is with great pleasure that we are writing this letter of recommendation for Ed Jacobs & Associates. We have been with this company since July 2005, and have no complaints on their attitude of “service”.

Not only do they do all the work of quoting the best options and price of insurance based on your needs, but they also follow through on making sure all of your claims and questions are handled. Any time I have a claim problem or question, I can call and they personally make sure that it is handled. If it is something simple as needing insurance supplies or something more difficult as getting a claim paid by the insurance company, they do it all. They are very professional, but treat you as family. Some companies just get your business and leave you to figure out coverage and claims on your own, not Ed Jacobs & Associates.

For all these reasons, we would highly recommend Ed Jacobs & Associates.

Cordially,

A handwritten signature in black ink, appearing to read "Nikki Rothwell".

Precision Auto Body
Jim Reynolds, Owner
Nikki Rothwell, Office Manager



Cleveland's Collision Repair Specialist